




## Know your flood warning service

Our staged warning service has three types of warnings – Flood Alert, Flood Warning and Severe Flood Warning – that will help you prepare for flooding and take necessary actions.

| <b>Online flood risk forecast</b>   | <br><b>FLOOD ALERT</b>  | <br><b>FLOOD WARNING</b>  | <br><b>SEVERE FLOOD WARNING</b>   | <b>Warning no longer in force</b>  |
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| <b>What it means</b><br>Be aware. Keep an eye on the weather situation.   | <b>What it means</b><br>Flooding is possible. Be prepared.   | <b>What it means</b><br>Flooding is expected. Immediate action required.   | <b>What it means</b><br>Severe flooding. Danger to life.   | <b>What it means</b><br>No further flooding is currently expected in your area.  |
| <b>When it's used</b><br>Forecasts of flooding on our website are updated at least once a day.  | <b>When it's used</b><br>Two hours to two days in advance of flooding.   | <b>When it's used</b><br>Half an hour to one day in advance of flooding.   | <b>When it's used</b><br>When flooding poses a significant threat to life.   | <b>When it's used</b><br>When river or sea conditions begin to return to normal.   |
| <b>What to do</b> <ul style="list-style-type: none"><li>• Check weather conditions.</li><li>• Check for updated flood forecasts on our website.</li></ul> | <b>What to do</b> <ul style="list-style-type: none"><li>• Be prepared to act on your flood plan.</li><li>• Prepare a flood kit of essential items.</li><li>• Monitor local water levels and the flood forecast on our website.</li></ul> | <b>What to do</b> <ul style="list-style-type: none"><li>• Move family, pets and valuables to a safe place.</li><li>• Turn off gas, electricity and water supplies if safe to do so.</li><li>• Put flood protection equipment in place.</li></ul> | <b>What to do</b> <ul style="list-style-type: none"><li>• Stay in a safe place with a means of escape.</li><li>• Be ready should you need to evacuate from your home.</li><li>• Co-operate with the emergency services.</li><li>• Call 999 if you are in immediate danger.</li></ul> | <b>What to do</b> <ul style="list-style-type: none"><li>• Be careful. Flood water may still be around for several days.</li><li>• If you've been flooded, ring your insurance company as soon as possible.</li></ul> |