

CORONA VIRUS SCAM ALERT

WEST YORKSHIRE TRADING STANDARDS NEWSLETTER



West Yorkshire Trading Standards has seen an increase in the number of COVID-19 related scams.

What Scams are trending at the moment in West Yorkshire?

- 01 Supermarket Voucher scams continue to increase. Multiple reports of fake supermarket adverts on Social Media offering vouchers for families to spend in store during the pandemic.
- 02 Apple Itunes phishing email claiming that billing information needs to be updated or account will be terminated.
- 03 TV Licence Phishing email claiming that direct debits have been cancelled and payment information is needed.

Scams Trending Regionally & Nationally

- Email circulating to businesses purporting to be from the Chief Finance Officer from Local Councils advising them of eligibility for a £25,000 grant. This is not genuine and a scam email.
- Criminals continue to take advantage of the Covid-19 pandemic to commit fraud, as a scam involving the purchase of pets, such as puppies and kittens, continues to be reported to Action Fraud.
- Fraudsters selling fake 'NHS' lanyards to purchase online. Obviously these are not genuine NHS items but something to be aware of when we are engaging with elderly / vulnerable residents. Just because someone is wearing a lanyard doesn't make their intentions genuine.

DOORSTEP CRIMINALS TAKING ADVANTAGE OF THE PANDEMIC

Top tips

YOUR DOORSTEP YOUR DECISION

If you feel pressured,
ask the person to leave.

FRIENDS AND FAMILY

ARE BEST

Support from
trusted friends, family or
neighbours is ideal. Be vigilant
for strangers offering services at the
door that may want to take
advantage.

NO SNAP DECISIONS

Take time to talk to someone
you trust before you make any
decisions.

DO THE CHECKS

You can check ID badges and
contact associations to check
membership registrations yourself.
Call the telephone number of the
organisation, obtain this number
yourself, not from the person at the
door.



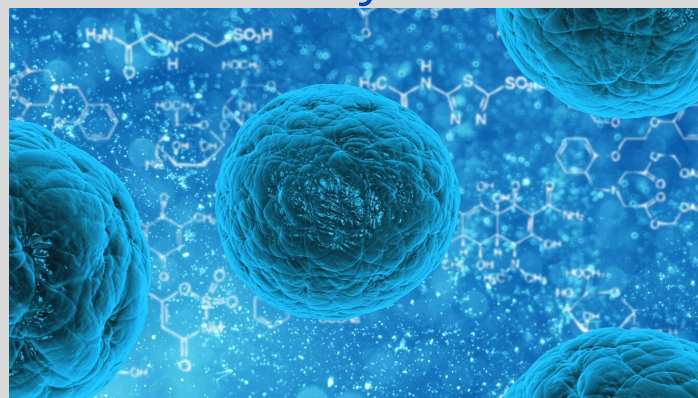
@wytradstandards



West Yorkshire Trading Standards
@SAFERProject

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*Please only seek medical
advice from your doctor



We are seeing a decline in doorstep
incidents relating to Covid-19 in West
Yorkshire. We do ask that you remain
vigilant during this pandemic and look
out for others. If you are approached
on your doorstep by fraudsters, please
report this.

Report to us:

New mailbox to deal
with reports of Covid-19 Scams in
West Yorkshire:

Covid19.Scams@wyjs.org.uk

Forward scam emails to
report@phishing.gov.uk

Report complaints to
Citizens Advice

Consumer Helpline:

0808 223 1133

Report scams to

Action Fraud:

0300 123 2040