

# CORONA VIRUS SCAM ALERT

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WEST YORKSHIRE TRADING STANDARDS NEWSLETTER

West Yorkshire Trading Standards has seen an increase in the number of COVID-19 related scams.

# What Scams are trending at the moment in West Yorkshire?

Scam adverts on social media sites such as Facebook claiming Supermarkets are offering vouchers to help families with food shopping.

A malicious Android app purports to provide a real-time covid-19 outbreak tracker but instead attempts to trick the user into providing administrative access to install "CovidLock" ransomware on their device.



01

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- Don't click on links or attachments in suspicious emails and never respond to messages that ask for personal or financial details.
  - Look for websites with https: in the web address, the letter S usually indictates if the website is secure.

03

Scam texts from individuals claiming to be from Lloyds bank. The text offers a mortgage holiday and suspension of credit card interest during the current period of lock down. The individual is then invited to follow a link and enter personal account details.



Members of the public have received phone calls from scammers acting as broadband providers offering faster services during this time of lock down.

## DOORSTEP CRIMINALS TAKING ADVANTAGE OF THE PANDEMIC

### **Top tips**

## YOUR DOORSTEP

If you feel pressured, ask the person to leave. FRIENDS AND FAMILY

#### ARE BEST Support from

trusted friends, family or neighbours is ideal. Be vigilant for strangers offering services at the door that may want to take advantage.

### **NO SNAP DECISIONS**

Take time to talk to someone you trust before you make any decisions.

### **DO THE CHECKS**

You can check ID badges and contact associations to check membership registrations yourself. Call the telephone number of the organisation, obtain this number yourself, not from the person at the door.



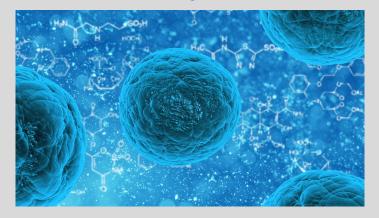
#### @wytradstandards



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Bogus callers attending an address in West Yorkshire offering an injection for sale, which purports to be a vaccine for COVID19. There is NO vaccine yet for COVID19, nor are testing kits available to buy on the general market. If you have anyone approaching you, either at home, on the phone or anywhere else, trying to sell you a vaccine, a cure, or a testing kit, please know this is a SCAM!

\*Please only seek medical advice from your doctor



## **Report to us:**

New mailbox to deal with reports of Covid-19 Scams in West Yorkshire: Covid19.Scams@wyjs.org.uk

Report complaints to Citizens Advice Consumer Helpline: 0808 223 1133

Report scams to Action Fraud: 0300 123 2040